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NEWS RELEASE

#SJC the Unofficial - Gateway to the Big Game

-- Advice for Easy Travel from Arrival to Departure; Largest Volume of Travelers Expected on Monday, Feb. 8, 2016; Last-Minute Giveaway of Two Tickets to SB50 --

San José, Calif. – Mineta San José International Airport (SJC), the closest airport to Levi's Stadium where Super Bowl 50 will be played on Feb. 7, 2016, is playing a key role during Game Week. SJC is planning for thousands more travelers and hundreds more airplanes during this peak travel period. View SJC's Game Week Travel page here.

"This is a very exciting time for SJC, where the Carolina Panthers and Denver Broncos arrived on January 31 and will depart on February 8, and for Silicon Valley where players are staying and practicing before the Big Game," said Director of Aviation Kim Becker. "Airport staff and our many partners have been planning for Game Week for the past year. We're ready for the thousands of visitors that will travel through SJC, many for the first time, and to offer a game-winning experience for all."

Planning your Departure on February 8 and 9 - Busiest Days at SJC During Game Week

The day after the Big Game is expected to be the busiest day for SJC during Game Week. SJC handles about 15,000 departing passengers on an average day, but anticipates more than 20,000 passengers will depart on February 8, a 35 percent increase in traffic.

ALL travelers departing SJC on February 8 and 9 are asked to follow the <u>5-4-3-2-1 travel</u> advice (pdf) for on-time flight boarding.

- Check out of your hotel 5 hours before departure.
- Return your rental car 4 hours before departure.
- Check in for your flight 3 hours before takeoff.
- Get in line for security 2 hours early.
- Arrive at your gate 1 hour before your plane is scheduled to take off.

(more)

Extended Hours for Airline Ticketing, TSA Screening and Concessions

The airport team is working together to ensure passengers have the best experience possible in the terminals and to ensure on-time boarding for travelers after the Big Game.

SJC airlines will open check-in and ticketing counters either 24 hours or earlier than normal on February 7 and February 8 as follows:

Terminal A

- American open 24 hours February 7 8
- Delta opens at 3 a.m. on February 8
- Hawaiian opens at 5:00 a.m. on February 8
- JetBlue opens at 8:00 a.m. on February 8
- United opens at 4:45 a.m. on February 8

Terminal B

- Alaska and Southwest – both open at 3:00 a.m. on February 8

The Transportation Security Administration (TSA) security checkpoints in Terminals A and B will remain open continuously from normal opening hours on Sunday morning until normal closing times on Monday night or Tuesday morning. To expedite the security screening process, the TSA requests that all SB50 game programs be packed in carry-ons as the program's hologram feature can set off luggage screening sensors.

Many of SJC's food, beverage and retail concessions will remain open continuously from Sunday morning until normal closing times on Monday night so travelers can have access to the many amenities offered. *The Club at SJC* will also be open continuously during this period. The lounge open to ALL travelers, for \$35 per visit, offers travelers a quiet area, complimentary food and beverages, and a shower facility. Travelers can plan to pick up SB50 merchandise in SJC stores and pop-up kiosks while supplies last.

Enhanced Terminal Experience

The SB50 Host Committee and airport volunteers will be in the terminals, bag claims, curbsides, Rental Car Center, and corporate aviation facilities to assist travelers. Look for ambassadors roaming throughout the terminals and at visitor information booths located in baggage claim in both terminals.

The airport will provide live musical performances and DJ's in the terminals and at the curbsides from Thursday through Monday to transition SB50 travelers to the excitement they'll experience in Silicon Valley and the Bay Area during their Game Week journey.

SJC Giving Away Two Tickets to the Big Game

To help highlight the airport's "unofficial" status as host to both teams' arrivals and departures and the advantageous proximity to the Big Game at Levi's Stadium, SJC is giving away two last-minute tickets to Sunday's game. Fans can submit an entry at SJCtheUnofficial.com prior to 9:00 a.m. on Friday, February 5, 2016. The winner will be selected and notified on Friday. SJC also will be awarding "#SJCtheUnofficial" t-shirts randomly throughout the week to fans who post clever or fun comments on social media sharing their own #UnofficialMoments about how they're celebrating the airport, the game, and the week's festivities.

About Mineta San José International Airport

Mineta San José International Airport (SJC) is Silicon Valley's airport, a self-supporting enterprise owned and operated by the City of San José. SJC served 9.8 million passengers in Calendar Year 2015, a 4.4 percent increase year-over-year. SJC offers approximately 150 peak daily flights on 13 domestic and international carriers to 36 nonstop destinations.

SJC's five-star customer service experience sets it apart from other Bay Area and US airports. Airlines and passengers respond positively to SJC's customer amenities, including modern terminal buildings, free and fast WiFi, comfortable seating with built-in power outlets, a luxurious, award-winning lounge open to all travelers, a duty free store offering the ultimate experience in luxury shopping, a rental car center conveniently located across from the terminals and Global Entry kiosks to expedite arriving international passengers. Silicon Valley's airport is located in San José, California's third largest city and the nation's tenth largest city. SJC facts can be found here. For more airport information, visit www.flysanjose.com.